

Click Dialer

Convenience and Auto-Sync with Computer Dialing

Click Dialer is a click-to-call dialer that is embedded directly within Salesforce, HubSpot or other CRM. It comes with Koncert's Cadence sales engagement software. Sales reps need not use their phones; the calls are made and tracked within the CRM.



Functionality

Dedicated Conference Bridge

Provides quality voice connections and reliability.

Pre-Record and Drop Voice Messages

Drop your choice of pre-recorded voice messages instantly and move on to make the next call

Cadence

Manage your prospect communications within your CRM with pre-planned strategies.

Return on Investment Module for Salesforce Users

Track business opportunities based on Call Outcomes. Part of Koncert's best-in-class reporting and dashboards for all our dialer solutions.

Out of the Box CRM Integration

Koncert has native integration with Salesforce, is endorsed by Salesforce and is available on its AppExchange. Koncert is also endorsed by HubSpot and is on its Marketplace. Koncert works with all major CRM solutions.

Remote Salesfloor

Remote Salesfloor is a unique feature designed to bring the traditional salesfloor workspace experience into the virtual realm, allowing your sales team to collaborate, connect, coach and engage like never before, all within a virtual environment.

Remote Coach is an audio only sales collaboration tool. Managers can monitor ongoing calls, and using Whisper Mode, can even coach the sales rep during the phone call without the prospect hearing

Sync Call Results and Follow-Up Activities

Bi-directional sync with Salesforce, HubSpot or other CRM keeps data fresh, ensures accuracy, and saves time

Dialing Solutions For:

- Sales Representatives
- Channel Managers
- Business Professionals

